



Aged 13 – 19? We want your feedback!

We want to make sure we're doing what we need to do to support you as a young person. Your feedback will be confidential and will only be used to help us improve our services.

Please complete the following:

Access

How easy did you find it to access the surgery?

Easy A few problems Difficult Not applicable

Environment

When you arrive at the surgery, did you feel that the atmosphere was young person friendly, comfortable and welcoming?

Yes very OK No, not really Not applicable

Confidentiality

During your visit to the surgery, did anyone explain the confidentiality policy so you were able to understand your right to confidentiality?

Yes No Not applicable

Staff attitudes

Did all the staff that you met communicate with you in a way that felt appropriate and young person friendly?

Yes Most of them No Not applicable

Information and advice

Was the information you were given at the surgery helpful and easy to understand?

Yes very OK No, not very Not applicable

Level of service received (please circle)

Excellent Poor
10 9 8 7 6 5 4 3 2 1

Any comments and suggestions:

Thank you for your time. Please fold and post this form through the front door letterbox.