

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

It is the objective of The Roseland Surgeries to provide care to all patients to a standard of excellence which embraces fundamental principles of the NHS constitution.

It is the objective of the practice that all patients shall be treated with respect and sensitivity to their individual needs and abilities. Staff will be responsive to the individual needs of patients and will provide the appropriate level of treatment to assure the highest possible quality of care.

To meet the patient's needs, the care service within the practice is designed to achieve the following objectives:

To deliver a service of the highest quality that will improve and sustain the patient's overall quality of life.

To ensure that the care service is delivered safely, flexibly, attentively, and in a non discriminatory fashion while respecting each patient's right to independence, privacy, dignity, fulfilment, and the rights to make informed choices.

To ensure that each patient's needs and values are respected in matters of religion, culture, race or ethnic origin, sexuality and sexual orientation, political affiliation, marital status, parenthood and disabilities or impairments.

To ensure that the care service in the whole is delivered in accordance with agreed contracts of care.

To manage and implement a formal programme of staff planning, selection, recruitment, training and personal development to enable patient care needs to be met.

To manage the care service efficiently and effectively to make the best use of resources for the patient.

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